



Job title: SKIPPER

Reports to: Lane Kinnon

Team: A deck-hand is on each cruise for assistance

Job description:

The skipper is a vital part of our Starlight's Cruise Experience. The Outback Pioneers skipper needs to have excellent people skills and an outgoing personality as well as the technical qualifications of the role. Safety is the highest priority in both operation and maintenance of the boats.

This is an ideal role for someone with experience of skippering tourist vessels or for a skipper with the ability to become part of the experience for our guests.

This is a seasonal employment contract role based in Longreach, Queensland.

The brand and culture:

Outback Pioneers is a family company that has grown to be an award-winning tourism icon in Outback Queensland. Everyone at Outback Pioneers is a brand ambassador and needs to get a feel for the culture and share our values. It's all about living from that remote and resilient perspective where folks help each other out, work hard and find a sense of humour when the going gets tough.

Qualifications and previous experience:

- Master 5 Marine Certificate and/or Recreational Marine Licence
- Preferably at least two years' experience operating a passenger or tourist vessel
- Current first-aid certificate

Main responsibilities and activities:

- Operate the paddlewheeler and riverboat, to the required standards of safety.
- Follow the Outback Pioneers operating manual for the cruise.
- Be responsible for monitoring weather and other conditions to make decisions on whether it is safe for the vessel to operate.
- Ensure the team has maintained the boat in a clean condition, inside and out, and check everything is ready before each cruise.
- Update the vessel log, maintenance log and respond to maintenance issues as per Marine Safety Program.
- Welcome guests aboard and check manifest (payment is handled by the booking office).
- Ensure regular services and maintenance are carried out on the vessel and equipment.
- Other associated duties as requested.
- Contribute to a cooperative, flexible and supportive team environment to make sure results are achieved and guests have an enjoyable experience.
- Follow the dress code.
- Be responsible for the safety of guests and staff ensuring the Marine Safety Program standards are maintained.
- Report and investigate any safety incidents on board.
- Follow Outback Pioneers Employee Handbook, non-discrimination values and other relevant professional standards.
- Live the Outback Pioneers brand values to enhance customers' experiences.

HOLIDAYS | EXPERIENCES | HERITAGE-INSPIRED ACCOMMODATION

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Core competencies

- Proven ability to operate similar vessels
- Strong people skills and public-facing presentation skills
- Comprehensive knowledge of all operational and safety requirements for river-boat operation
- Attention to detail and operational systems.

Working hours

Hours of work are dependent on skillset. Typically tour season is April to October, with high demand during the peak months of June-September.

Remuneration

Negotiable according to skills and experience.