



Job title: BUS DRIVER & GUEST HOST

Reports to: Operations Manager

Your role at Outback Pioneers:

A bus driver with Outback Pioneers is not just another bus driving job, although you'll definitely need to be an experienced driver with the appropriate licence and an eye for procedural and safety details.

This is your chance to be the face of Outback Pioneers and help bring the outback experience to life for our guests. To do that you'll need great people skills, to be a little bit of an entertainer and to be able to engage your passengers in a story. We provide commentaries and training but you will need to keep your narration sounding fresh and create an authentic rapport with everyone on board. Put on your Akubra and embrace the wide open country. By helping create our guests' adventure, you will also be creating your own!

The brand and culture:

Outback Pioneers is a family company that has grown to be an award-winning tourism icon in Outback Queensland. Everyone at Outback Pioneers is a brand ambassador and needs to get a feel for the culture and share our values. It's all about living from that remote and resilient perspective where folks help each other out, work hard and find a sense of humour when the going gets tough. Outback life can be unpredictable and you'll fit in well if you are flexible and have the initiative to handle a few road bumps.

Qualifications and previous experience:

This is an ideal role for someone with experience of being a driver/guide on tourist vehicles, or a friendly, energetic driver who wants to do more than city circuits or the long-haul journeys. Essential requirements are:

- MR/HR driver's licence and Passenger Authorisation
- At least two years' experience driving a passenger or tourist vehicle
- Current first-aid certificate

Where and when:

This is a seasonal employment contract role based in Longreach, Queensland. It requires approximately 25-38 hours at set times during the April-October peak season. Typically there is high demand during June-September. This position can range from Starlight's Cruise Experience, Winton Discovery Day Tour, passenger transfers, holiday package transfers, booked transfers jobs, Nogo Station Experience driver and host. This means a work shift of mid-afternoon until about 9pm. It is ideal for a family work-life balance in our outback community where costs are low and the pace of life is a little slower. Some Saturday work may be needed for the Winton Discovery Day Tour.

Core competencies:

- Proven ability in a similar role
- Strong people skills and public-facing presentation skills
- Comprehensive knowledge of all operational and safety requirements for passenger vehicles
- Attention to detail and operational systems.

HOLIDAYS | EXPERIENCES | HERITAGE-INSPIRED ACCOMMODATION

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Main responsibilities and activities:

- Set the scene with friendly chat, a warm welcome and genuine interest when you pick up guests from their Longreach accommodation in a 57-seater coach to take them to their cruise experience.
- Check in on guests' experience and keep the smiles on their faces when you pick them up after the cruise and entertainment to return them to their accommodation (finishing approximately 9.30pm).
- Drive and host guests for full day experience to Winton on Saturdays when required.
- Follow the Outback Pioneers operating procedures.
- Maintain the bus in a clean condition, inside and out, including weekly wash of the exterior.
- Welcome guests aboard and check manifest (payment is handled by the booking office).
- Enhance the guests' experience with the commentary (script provided).
- Other associated duties as requested.
- Contribute to a cooperative, flexible and supportive team environment to make sure results are achieved and guests have an enjoyable experience.
- Follow the dress code.
- Ensure security of people, equipment, money, information and buildings.
- Be responsible for the safety of guests and staff ensuring the Transport Operator standards are maintained.
- Report and investigate any safety incidents on board.
- Follow Outback Pioneers Code of Conduct, non-discrimination values and other relevant professional standards.
- Live the Outback Pioneers brand values to enhance customers' experiences.

Measures of success:

- Guests that feel welcome and find their experience with Outback Pioneers a fantastic one from start to finish
- Teamwork with the rest of the crew to meet operational needs and schedules
- Safe and attentive driving at all times with all safety procedures met and all compliance documentation completed
- Well-maintained coach and professional (outback style!) appearance
- Responsiveness to guest needs and a genuine desire to add value to their experience.

Remuneration:

- Negotiable according to skills and experience.