



**Job title:** Horse Strapper/Polerunner

**Reports to:** Lane Kinnon, Assistant General Manager

**Your role at Outback Pioneers:**

The Horse Strapper/Polerunner in our Cobb & Co Stagecoach Experience, is an important part of keeping things running smoothly with the horse teams and with our guests. If you have experience with managing horses (ideally also horse-drawn vehicles) and a friendly personality that can relate to guests, this is a wonderful opportunity for you to live and breathe your passion.

At Outback Pioneers in Longreach, Queensland, we run up to four Cobb & Co Stagecoach Experiences five days a week during our tourist season of April-October. Your role is to assist the stagecoach driver in preparing, managing horses and horse care, as well as other duties that help our guests have an enjoyable and safe experience.

The stagecoach takes passengers through our outback town and out along the original Longreach-Windorah bush track where a highlight is the gallop 'to outrun the storm'. Your ability to work with the stagecoach driver responsively to manage the 5-horse team safely from boarding passengers to travelling through the town and through the rough bush terrain is absolutely vital.

Put on your Cobb & Co character and embrace the wide open outback country. By helping create our guests' adventure, you will also be creating your own!

**The brand and culture:**

Outback Pioneers is a family company that has grown to be an award-winning tourism icon in Outback Queensland. Everyone at Outback Pioneers is a brand ambassador and needs to get a feel for the culture and share our values. It's all about living from that remote and resilient perspective where folks help each other out, work hard and find a sense of humour when the going gets tough. Outback life can be unpredictable and you'll fit in well if you are flexible and have the initiative to handle a few road bumps. We'll support you to develop your skills and do your job well.

**Qualifications and previous experience:**

You must have proven experience of horse care and horse handling. You will need to understand the harnessing, safety and insurance requirements of our passenger-carrying stagecoaches but, if you have not previously worked in this area, we can provide training. You will also need to have (or to get) a first-aid certificate.

**Core competencies:**

- Proven horse management and horse care skills
- Strong people skills and friendly personality to interact with the public
- Ability to support all operational and safety requirements for horse-drawn passenger vehicles
- Ability to take direction from the stagecoach driver both during rides and behind the scenes
- Physical capability to help manage passenger boarding and yard tasks
- A sense of humour!

**Where and when:**

This is a seasonal employment contract role based in Longreach, Queensland. This is an on-demand position, and your hours will be set accordingly during the April-October peak season. Typically there is high demand during June-September. Your shifts will be as per your allocated schedule.

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**Main responsibilities and activities:**

- Help with general horse care and horse management of our Cobb & Co horses
- Help with feeding, harnessing, grooming and stagecoach set-up for the Cobb & Co Stagecoach Experience
- Help with boarding passengers and checking manifest
- Safety checks and procedures as outlined by the stagecoach driver
- Helping our guests live the stagecoach story
- General tasks that are part of the Cobb & Co Stagecoach Experience
- Unharnessing, horse care and clean-up after the experience.

**Measures of success:**

- Healthy, well maintained horses and stagecoach ready for guests
- Guest delight with the Cobb & Co Stagecoach Experience
- Safe, well-managed environment and operations for guests and horses
- Teamwork with the rest of the crew to meet operational needs and schedules
- Safe and attentive stagecoach coach procedures at all times
- Excellent professional presentation as an Outback Pioneers ambassador and Cobb & Co strapper
- Responsiveness to guest needs and a genuine desire to add value to their experience.

**Remuneration:**

- Negotiable according to skills and experience. Subsidised crew accommodation is also available.