



Station Store Assistant

Job Description

Kinnon & Co's The Station Store is a family-owned store in Outback Queensland. We operate in the atmosphere of a traditional old-time store that sold everything pioneering families could possibly need. The store has an array of different products including clothing, hats, Australian leatherware, books, toys, gifts, souvenirs, wool products, and homewares.

We ask you as the sales assistant to step into the shoes of a traditional storekeeper and help us deliver on this Outback Experience. This will include ensuring a high standard of customer service by telling the story of each product and sending the customer away satisfied with their items. You will need to be passionate about the Australian Outback as well as being proactive in creating a memorable shopping experience. Finally, you will need to be willing to work alongside our senior storekeepers ensuring the brand values are constantly displayed.

Duties will include:

- Deliver on a great heritage inspired customer service experience with high levels of satisfaction aligned with our brand promise.
- Customer service - processing sales and interacting with the customers.
- Packaging and fulfilling online, email and phone orders.
- Answer store phone calls and emails as directed by supervisor/management.
- Maintaining a high standard of presentation within the store
- Follow all quality control systems.
- Follow all store systems and procedures.
- Follow all safety policies and procedures.
- Follow the Kinnon and Co's Code of Conduct book
- Processing of stock
- Maintaining cleanliness of the stock processing area
- Keep stock storerooms to the standard required by management.
- Record freight movements in and out of the store
- Opening and closing of store when required by management.

Preferred prior requirements:

- Experience in face-to-face sales
- Outgoing and friendly personality with outstanding customer service ethic
- Sound IT skills and experience with Microsoft Office

OUTBACK HOLIDAYS | EXPERIENCES | ACCOMMODATION

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RJ KINNON & CO Pty Ltd ABN 61 164 303 226



Working Hours:

- Mon - Fri 8am – 5pm
- Sat – 9am – 1pm
- Sundays will be free to do as you desire as the store is closed.

Remuneration:

- Award wages according to skill set.